



## PET SERVICE & CLIENT AGREEMENT

### UNLEASHED LLC

**TO THE BEST OF THE PET OWNERS' KNOWLEDGE, THE PET OWNER** is hereby affirming that the following information is true and accurate:

1. By signing this contract and leaving a pet with Unleashed LLC, I certify to the accuracy of all information given about said pet. I further understand and agree that the Pet is in good health and have not harmed or shown aggression or threatening behavior toward any person or other animals. I acknowledge and understand that the pet owner is fully liable for the inherent risks related to owning, training, caring for, handling and being in the presence of other pets which could result in injury to people, property and/or animals.
2. Pet Owner hereby waives all claims against Unleashed LLC, its owners, beneficiaries, volunteers, agents or employees from all claims for any injury to loss or death of the Pet, except which may arise from negligence or intentional and willful misconduct of Unleashed LLC, including but not limited to damages from disease, illness, death, running away, theft and fire.
3. In the unlikely event of a medical emergency wherein immediately care is necessary, every reasonable effort will be made to contact the Pet Owner or the emergency contact on file. If the Pet becomes ill or appears to need the attention of a veterinarian, the kennel caretaker will first contact the Pet Owner at the numbers provided. In the event that the Pet Owner is not reachable, the Pet Owner here expressly consents to Unleashed LLC providing any reasonable and necessary veterinary care for the Pet consistent with its health and well-being. Pet Owner hereby agrees to pay for any and all such necessary and reasonable veterinary care. Pet Owner hereby grants Unleashed LLC the right to work with any licensed veterinarian in the event of an emergency at Pet Owner's sole cost, and Pet Owner agrees to pay such cost in full.
4. Unleashed LLC is not responsible for any damage or loss to personal belongings such as, but not limited to, toys, food, bowls, and bedding.
5. The Pet will be kept in a clean and sanitary environment with food and water provided. All reasonable precautions will be taken for the well-being of the Pet.
6. **GROUP PLAY ADVISORY:** Pet Owner is aware of the heightened risk of injury that may occur to the Pet when participating in group play. Pets may experience scrapes, punctures, cuts and/or bruises as a result of play. Unleashed LLC will take all reasonable precautions to avoid injury and has a policy to redirect or remove dogs when play is getting too rough. Minor injuries will be treated with peroxide

and/or topical antibiotic as needed. The kennel operator will use his/her discretion in notifying the Pet Owner depending on the condition of injury. Pets not regularly exposed to the level of activity that occurs at the facility may experience temporary discomfort from sore muscles, joints and/or fatigue. Pets not regularly exposed to outside activity or play on hard surfaces may experience sore paws, including blisters, bruises or abrasions on the feet. Water is available at all times, however, pets may still be thirsty after group play. Pet Owner is aware that an excessive intake of water can cause an upset stomach or vomiting.

7. In the case of emergency or for the use of our transportation services, I recognize the risks of injury that may accompany said transport and I acknowledge and authorize the transportation of my pet to and from the facility or any other necessary location.

8. If any pet is not picked up or arrangements made for the settlement of the bill within fourteen (14) days of the specified departure date, Unleashed LLC may dispose of such pet at its sole discretion. Pet Owner shall be responsible for any and all related collection, court and/or attorney costs and fees on unpaid bills.

9. Pet Owner certifies that accurate proof of vaccination and necessary medical records have been provided. If it is determined after drop off that the Pet needs Bordetella or has fleas, the Pet Owner will be contacted and the Pet will be treated at the Pet Owner's sole expense.

10. Pet Owner understands that vaccinating for the Bordetella (Canine cough) and/or Parainfluenza is not a guarantee that the pet will not contract such illness while receiving services or boarding overnight. The vaccine does not guarantee the Pet will not contract it, it makes the likelihood less and if they do, and the severity and duration is likely to be less than without the vaccine. Please ask a veterinarian for more information.

11. FOR GROOMING: Pet Owner understands that grooming may cause or result in stress, brush burn, clipper burn and/or nicks. Pet Owner hereby waives and releases Unleashed LLC, its owners, beneficiaries, volunteers, agents or employees from all liability for injuries or damages which the Pet Owner and/or the Pet may incur as a result of the pet grooming process. Consideration will be taken relating to the condition of my pet (such as matted coat, aggressive temperament, or special needs) and all precautions will be taken to avoid accident or injury`.

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Pet Owner

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Date